



CMS Anywhere Remote Monitoring

CMS ANYWHERE CAN MONITOR:

- Lifts
- Escalators
- Travolators
- CCTV
- Remote Information Screens

CMS Anywhere web based Remote Monitoring system enables you to manage your equipment at any time from absolutely anywhere. CMS Anywhere is simple and intuitive to use, saves you significant amounts of time as well as money all from one dashboard.

FEATURES INCLUDE:

- Instant notification of equipment status change
- Additional text/email alerts indication equipment breakdowns.
- Equipment can be checked remotely to verify status to reduce potential site visits.
- Map's offering visual location of equipment nationwide.
- System reports to support KPI management
- Plus many more exciting features



Thames Valley Controls' remote monitoring system CMS Anywhere was initially developed over 30 years ago.

The demand came from building owners and managers who needed to give tenants and visitors a more efficient response to lift breakdowns, associated repairs and refurbishment programmes as well as improve the management of service contracts.

Since then the CMS Anywhere has evolved through constant innovation and incorporation of new technologies to ensure it continues to offer leading edge remote monitoring capabilities to its customers.



Typical issues that our customers were experiencing before having CMS Anywhere

“Our engineers are arriving at lift faults and trappings to find everything in full working order.”

Lifts can be tested remotely via CMS Anywhere, enabling you to check whether a fault or trapping is genuine, meaning time and money isn't wasted on needless site visits.

“Lifts can be out of service for some time as we rely on residents to report breakdowns resulting in a number of complaints.”

Any lift breakdowns are immediately sent through to CMS Anywhere, along with a notification text and/or email allowing equipment to be repaired prior to use.

“We have no information to show how our lifts are performing.”

CMS Anywhere offers a wealth of information on every lift, including counts for breakdowns, trappings and under performing lifts. This information can be compiled into a report to assist management, budget decisions and KPI's.

“We struggle with various vandalism issues and evidence to support the police.”

Our lift surveillance offers a 360° view of the lift car, which can be viewed remotely via CMS Anywhere. Recordings can be downloaded and passed to the police in the event of a crime.

“Communicating building information to residents is expensive and time consuming.”

Our digital information screens allow you to remotely display announcements, information, warnings, future events and any general data through CMS Anywhere.

There are plenty more examples of how CMS Anywhere can help you.



Product Brief:



CMS Anywhere Remote Monitoring



CMS Anywhere

- At a glance status information
- KPI - Key performance indicator reporting
- Increased 1st time fixes to equipment.
- Instant alerts + improved service
- Management of maintenance contracts saving time and money
- Access via any computer, smart phone or tablet
- Easy to use, minimal training



CCTV Surveillance

- Remote access via CMS Anywhere
- Instant notifications are sent if camera is vandalised or covered up in any way
- 2 way live image view and audio of passengers upon alarm button trigger
- Establish a genuine trapped passenger - reduce fire service and engineer call outs, saving time and money
- Can reduce insurance claims
- Can be used as evidence and passed onto plaintiffs.





Mercury Information Display Screen

- Displays scrolling text, advertising information static and scrolling messages and web page feeds
- Send information remotely via internet, 3G, Wi-Fi on Lan
- A wide range of sizes available
- Fully customised for branding purposes
- Increase revenue by hosting adverts
- Scheduling screens for certain times of day or events.



GSM with or without sim card contract

- Suitable for any manufacture of autodialler
- Save money by eliminating telephone lines and the associated high monthly rental charges
- GSM can be supplied with 3 year SIM contract
- No monthly invoices
- Simple one-stop solution, no need to co-ordinate third party telephone lines
- No more waiting for telephone engineers.



emFONE Autodialler

- Easy installation and configuration
- Battery backup
- Easy fault diagnostics and easy expansion
- LCD screen offers simple easy testing and configuration
- Intercom facility as standard – crystal clear communication
- Operates on analogue phone line or GSM
- Pictograms included as standard



Loop Induction

- Guaranteed easy to install
- Simple all in one design - compact size
- Clear communications
- Reduces background noise significantly
- Unique built-in loop which can provide full car coverage
- Works with any autodialler or voice device in lifts or cars
- Battery backup as standard



Some of our remote monitoring customers

